Baggage and Mail

The International Student Services office has limited space to store mail and packages for incoming international students. However, if absolutely necessary, you may have baggage and mail sent to ISS before your arrival. When shipping items to our office, we recommend using a reliable carrier service such as FedEx, UPS or DHL that will ensure proper customs clearance and delivery. We also recommend purchasing insurance protection for your shipment, in case it is lost or damaged during travel. Please note the following:

- It is preferable that you arrange for your items to be delivered no earlier than two weeks before your arrival though a delivery date after your expected arrival date.
- Inform our office by email iss@depauw.edu when the package is shipped and give us the approximate date it will be delivered to ISS. This will also provide us with your contact email so that we can inform you that the package has arrived.

If prior to arriving to DePauw you ship packages to your own campus mailing address (your "UB Box"), please note that you may not be able to access those packages on Saturday or Sunday of orientation. DePauw's Student Mail Center is only open on weekdays, Monday through Friday.

When travelling to the United States, carry any important documents with you at all times in case you have baggage delays or other problems. Be careful with your belongings as you travel. Avoid travelling with large amounts of cash.