1) This is what the patients see when they log into there account through mobile.



2) When they select "Teladoc Health Services" They will need to select who the visit is for.

10:13 🕫	.⊪≈■
Who needs help today?	
Prior to this visit, please ensure medio updated with the most current inform	cal history is ation.
Family members	Add new 🕂
Greg Haws You, 41 years old	>

	** I = I = =	and deal			41 - 1	
IΤ	this is a	medical	emergency,	please	diai	9-1-1

3) They will need to select the state they are in.

vou will be	know where
you win be	
Select State	
• Connecticut	
NEXT	>

4) The patient needs to select Behavioral Health.



Which one should I choose?

5) The patient is able to select there provider.





6) They can see the list of providers that are available for BH.



7) This is just a message to the patient.



8) The patient will be able to select how they want to get in contact with the provider. They will also need to add time and date of when they would like to have a visit.

10:18 🕫	.iii 🗢 🔳
I	
How would you	like to connect?
Appointments must be re advance to allow time for	equested 72 hours in r providers to respond.
If you need immediate as or go to the nearest med	sistance, please call 911 ical facility.
What's the reason for you	ur visit?
Stress	\sim
Communication method	
Video	\sim
Timezone	
Eastern Time (US & Can	ada) 🗸 🗸
Preferred date	Preferred time
Fri Feb 14, 2020	1:30 PM 🛛 🗸 🗸
Second choice date	Second choice time
Sat Feb 15, 2020	9:00 AM 🛛 🗸 🗸
Third choice date	Third choice time
Mon Feb 17, 2020 👘	8:30 AM 🛛 🗸 🗸
CONTINUE	>

9) They will need to answer a few questions.

F		14 1-		
Emot	ional H	ealth		
Ques	tionnai	re		
During th often) ha problems	e past TWC ve you beer ?) (2) week bothered	s, how much, d by the follo	. (or ho wing
Response	key:			
 Sligi Mild Mod Sevent Little i 	nt: Rare, les : Several da erate: More re: Nearly nterest or	s than a d ys. than half every day.	lay or two. f the days. in doing thin	as?
None	Slight	Mild	Moderate	Seve
2. Feeling	down, der	ressed. o	r hopeless?	
2. Feeling None	g down, dep Slight	ressed, o Mild	r hopeless? Moderate	Seve
2. Feeling None	g down, dep Slight	Mild	or hopeless? Moderate	Seve
2. Feeling None 3. Feeling usual?	g down, dep Slight O more irrit	ated, grou	w hopeless? Moderate	Seve y than
2. Feeling None 3. Feeling usual? None	g down, dep Slight • g more irrit Slight	ated, grou	with the formation of t	Seve Ty than Seve
2. Feeling None 3. Feeling usual? None	g down, deg Slight) more irrit Slight	ated, grov	worderate Moderate uchy, or angr	Seve Ty than Seve
2. Feeling None 3. Feeling usual? None 4. Sleepin energy?	g down, dep Slight g more irrit Slight e mg less than	Mild ated, grou Mild	woderate Moderate uuchy, or angr Moderate uut still have a	Seve Ty than Seve
2. Feeling None 3. Feeling usual? None 4. Sleepin energy? None	g down, dep Slight g more irrit Slight o ng less than Slight	Mild Mild Mild Mild Mild	woderate Moderate uchy, or angr Moderate ut still have a Moderate	Seve Seve a lot of Seve
2. Feeling None 3. Feeling usual? None 4. Sleepin energy?	g down, dep Slight g more irrit Slight e hg less that Slight	Mild ated, grou Mild Mild n usual, bu	w hopeless? Moderate uchy, or angr Moderate ut still have a Moderate	Seve Seve a lot of Seve
2. Feeling None 3. Feeling usual? None 4. Sleepin energy? None 5. Startir more risk	g down, deg Siight a more irrit Siight a gless thar Siight g lots more y things th	ated, grou Mild ated, grou Mild n usual, bu Mild e project: an usual?	Moderate Moderate Moderate Moderate	Seve Seve a lot of Seve
2. Feeling None 3. Feeling usual? None 4. Sleepin energy? None 5. Startir more risk	g down, deg Siight g more irrit Siight e Siight Siight Siight Siight	ated, grou Mild ated, grou Mild n usual, bu Mild e project: aan usual? Mild	nr hopeless? Moderate uuchy, or angr Moderate uut still have it Moderate s than usual (Moderate	Seve Seve a lot of Seve or doin Seve

10) More questions to answer

10:19 🕫				7
3 —			-	
i. Feeling or on edg	i nervous, a e?	anxious, f	rightened, w	orried,
None	Slight	Mild	Moderate	Sever
•	-0-			
. Feeling	panic or b	eing frigh	tened?	
None	Slight	Mild	Moderate	Sever
•				
. Avoidir	ng situatio	ns that m	ake you anxi	ous?
None	Slight	Mild	Moderate	Sever
•				
. Unexpl	ained ache	s and pair	ns (e.g., head	i, back,
oints, ab	domen, leg	IS)?		
oints, ab None	domen, leg Slight	niid	Moderate	Sever
None	domen, leg Slight	Mild	Moderate	Sever
None None O. Feelin eriously	domen, leg Slight g that you enough?	mild Mild	Moderate	Sever mg take
None 0. Feelin eriously	domen, leg Slight eg that you enough? Slight	mild Mild r illnesse: Mild	Moderate s are not bein Moderate	Sever ong take Sever
None O. Feelin eriously None	domen, leg Slight og that your enough? Slight	nild r illnesse:	Moderate s are not bein Moderate	Sever ng take Sever
None O. Feelin eriously None 1. Thoug	domen, leg Slight enough? Slight	mild r illnesse: Mild ually hurt	Moderate s are not bein Moderate	Sever ng take Sever
O. Feelin eriously None 1. Thoug	domen, leg Slight enough? Slight ghts of actor Slight	Mild r illnesse: Mild ually hurt Mild	Moderate s are not bein Moderate ing yourself	Sever
None O. Feelin eriously None None None O. Feelin eriously	domen, leg Slight enough? Slight Slight ghts of actu	Mild r illnesse: Mild ually hurt Mild	Moderate s are not bein Moderate ing yourself	Sever
oints, ab None O. Feelin eriously None I. Thoug None 2. Heari	domen, leg Slight ig that you enough? Slight ghts of actu Slight ng things o	mild mild mild mild ually hurt Mild ther peop	Moderate s are not bein Moderate ing yourself Moderate	Sever ng take Sever Sever Sever
None O. Feelin eriously None 1. Thoug None 2. Heari uch as v	domen, leg Slight enough? Slight ghts of actu Slight eng things o oices even	r illnesse: Mild Mild Ually hurt Mild ther peop when no o	Moderate s are not bein Moderate ing yourself Moderate ble couldn't h	Sever ng take Sever ? Sever hear, ind?
None 0. Feelin eriously None 1. Thoug None 2. Heari uch as v None	domen, leg Slight enough? Slight ghts of actu Slight eng things o oices even Slight	r illnesse: Mild Mild Ually hurt Mild ther peop when no of Mild	Moderate s are not bein Moderate ing yourself Moderate ble couldn't f bone was arou Moderate	Sever ng take Sever ? Sever hear, ind?
None O. Feelin eriously None 1. Thoug None 2. Heari uch as v. None O. None	domen, leg Slight g that you enough? Slight ghts of actu Slight ng things o olces even Slight	Mild Mild Mild Mild Mild Mild Mild Mild	Moderate s are not bein Moderate ing yourself 1 Moderate ble couldn't F one was arou Moderate	Sever ng take Sever Sever hear, ind? Sever
None O. Feelin eriously None 1. Thoug None 2. Heari uch as v. None 3. Feelin houghts serson w.	domen, leg Slight enough? Slight of that you enough? Slight sligh	Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild Mild	Moderate s are not bein Moderate ing yourself Moderate ble couldn't h one was arou Moderate	Sever sever Sever Sever hear, ind? Sever Sever
None O. Feelin eriously None 1. Thoug None 2. Heari uch as v. None 3. Feelin houghts serson w. None	domen, leg Slight g that you enough? Slight ghts of actu Slight slight slight g that som olces even Slight g that som of that you so that you so that you Slight	Mild Mild	Moderate s are not bein Moderate ing yourself Moderate ble couldn't f one was arou Moderate	Sever ng take Sever Sever hear, ind? Sever other Sever

11) More questions to answer

10:20 🕫				? 🔳
0 -				
None	Slight	Mild	Moderate	Severe
•				
13. Feelin thoughts person wa	g that som , or that yo as thinking	eone cou u could h ?	ld hear your ear what and	ther
None	Slight	Mild	Moderate	Severe
•				-0
14. Proble quality ov	ems with sl ver all?	eep that	affected you	r sleep
None	Slight	Mild	Moderate	Severe
•				
None	on) or with a)? Slight	Mild	(e.g., finding Moderate	Severe
16. Unple repeated	asant thou ly enter you	ghts, urg ur mind?	es, or image	s that
None	Slight	Mild	Moderate	Severe
•				
17. Feelin mental ad	g driven to ts over and Slight	perform d over aga Mild	certain beha ain? Moderate	viors or Severe
•				
18. Feelin your body memories	g detached , your phy: ;?	d or dista sical surr	nt from your oundings, or	self, your
None	Slight	Mild	Moderate	Severe
•				
19. Not k want out	nowing who of life?	o you rea	lly are or wha	it you
None	Slight	Mild	Moderate	Severe
	_	_	_	-

12) The last questions the patient needs to answer

3:22 🕫				?∎
0 -				
None	Slight	mila	moderate	Severe
•				
19. Not kr want out	owing who of life?	o you real	ly are or wha	it you
None	Slight	Mild	Moderate	Severe
•				
20. Not fe your relat	eling close ionships w	to other ith them	people or en	joying
None	Slight	Mild	Moderate	Severe
•				
21. Drinki alcohol in	ng at least a single da	4 drinks	of any kind o	f
None	Slight	Mild	Moderate	Severe
•				
22. Smoki using snu	ng any ciga ff or chewi	arettes, a ng tobacc	cigar, or pip o?	e, or
None	Slight	Mild	Moderate	Severe
•				
23. Using OWN, tha greater au painkiller or Addera sleeping p cocaine o hallucino solvents (speed)]?	any of the t is, withou nounts or l s (like Vico II), sedativ pills or Vali r crack, clu gens (like L like glue),	following ut a docto longer tha din), stim res or trar um), or dr b drugs (I SD), hero or metha	medicines C or's prescript an prescribe ulants (like l oquilizers (li) rugs like mar ike ecstasy) in, inhalants mphetamine	ON YOUR ion, in d [e.g., Ritalin ke ijuana, ; or (like
None	Slight	Mild	Moderate	Severe
•	-		-	-
CONTIN	UE			>

13) Adding their phone number and email address.

(555) 555-5555	\sim
Care to add a backup number? (optional)	
	\sim
A reminder email will be sent to:	
kpattisapu@teladoc.com	\sim
A reminder text will be sent to: (optional)
	\sim
By providing a cell phone number, I conse receive updates about my visits, includin reminders, cancellations, account and he messages at the number above. Text me subject to the Terms of use. Message and	ent to g althcare ssages are d data

14) Reviewing the information, they have entered.



15) Need to confirm all the information is correct.

3:24 🕫	.⊪ ≎ ∎)
lype of visit Behavioral Health	
Method Video	
Contact number (555) 555-5555	
Share my visit results with my physician No	primary care
	Today's visit will cost
	\$0.00
Without Teladoc, where would seek medical help?	you have gone to
	~
Agreement and consent, on behalf of my minor deg Services by a Teladoc Clir	d Consent on my own behalf or bendents, to receive hician.
I understand that I may as Notice of Privacy Practice that I have been provided Notice of Privacy Practice	cess Teladoc's es and acknowledge access to such es.
(Optional) I agree to the r medication history, if ava clinician or provider for th	elease of my ilable, for review by a nis visit.
CONFIRM	>
CONFIRM START OVER	>

16) Patient is given some information on what the next steps.

3::	25 <i>7</i> .il 🕈 🖿)
You	u're all set!
So w	hat happens next?
•	Your provider reviews your preferred times and responds within 72 hours .
	If those times don't work, your provider will send back new proposed times. You need to review those times and accept one, or suggest something different.
·	If a time works for your provider, he or she will accept your request and you're all set!
•	Either way, you will receive an email when there is any activity so be sure to check your Message Center.

	>

17) They will get taken back to the home page. There BH visit will show up on the main page.



Behavioral Health Visit

Status Your message was sent to the provider. If a visit can not be setup for your preferred time, the provider will propose additional times within 48 hours. Patient Name Greg Haws Communication Method Video

View Messages